

TURN-AROUND TIMES



START
HERE

DAY ONE:

CASE AND ALL COMPONENTS HAVE BEEN RECEIVED.

Fabrication starts when all case components are received (bands, models/scans, wax bites, lab slips, pontic shades, etc.)

TYPE OF APPLIANCE + DAYS FOR FABRICATION

Invisible Retainers,
IBLRs

Removable, Fixed,
Printed + Virtual
Models

Aligners, Resets,
Functionals,
Mouthguards, Printed
Study Models

Pontics

Sintered Bands,
Splints/Nightguards,
Mara/Herbst

DAYS

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DELIVERY /
SHIPMENT
ON...

DAY 3

DAY 5

DAY 7

DAY 9

DAY 12



IMPORTANT NOTES

- Please call before 10 am to schedule a pickup for the day.
- Digital cases must be submitted by 2 pm to count as Day 1.
- Turn-around time includes the day the case and all its components have been received, as well as the day the case is delivered/shipped.
- Turn-around times do not include weekends or holidays.
- Please allow extra time for shipping.

RUSH SERVICE

- 1-Day Fabrication: 30% fee (Must be placed before 10 am)
- To ensure quality control, same-day rush service will be limited to special circumstances. These must be prescheduled. Call for availability and pricing.
- Splints / Night Guards: 20-50% fee
- Please notify lab in advance if your rush will need pontics.